



SYMBIOSIS

Symbiosis College of Arts and Commerce
(An Autonomous College under Savitribai Phule Pune University)
LIFE SKILLS COURSE FOR 'DEGREE WITH HONOURS' PROGRAMME

Title of the Course: Problem Solving and Decision making

No. of Hours: 45

Course Code: 50410L16

Faculty: Ms.Nidhi Joshi

Course learning Outcomes

- CO 1: Identify problem solving process.
- CO 2: Differentiate linkages between decision makers and problem solving.
- CO 3 :Illustrate the process through case study method and assignments.
- CO 4: Focus on the skills of problem solving through projects and survey methods.
- CO 5 :Write and research on various case studies.

Teaching Methodology:

- Case Studies
- Group Discussion
- Projects
- Innovative street plays and demonstrations
- Presentations

Unit	Contents of the syllabus	Number of Lectures
1.	Concept of Problem Solving Cases and theoretical framework of decision making. <ul style="list-style-type: none">• Introduction to case studies• Establish linkages between problem solving and decision making	4
2.	10 Commandments of decision making, concept of perception and mental framework.	4
3.	Importance of Emotional Intelligence in problem solving and decision making. <ul style="list-style-type: none">• Work related case studies.• Personal and social problems related case studies.	4
4.	Concept of Ethics in Decision making and problem solving. <ul style="list-style-type: none">• Dimensions of Ethics.• Ethical Dilemma.	4

5.	To analyze macro level and micro level problems. <ul style="list-style-type: none"> • National level problems • Society level problems • Personal level problems 	8
6.	Concept of role playing and understanding situation based problem solving and decision making.	4
7.	Introduction of Leadership, Motivation, Passion, Humour, Structure of Personality in Decision making and Problem solving	8
8.	Presentation, Street plays, Projects based on real life problems.	9
	Total Number of Hours	45

Suggested Reference Books

- Thinking Fast and Slow - Daniel Kahneman
- Naturalistic Decision Making - edited by Gary Klein
- Thinking and Deciding - Jonathan Baron
- Judgement Under Uncertainty: Heuristics and Biases
- Superforecasting: The Art and Science of Prediction – Philip E. Tetlock, Dan Gardner
- Drive: The Surprising Truth About What Motivates Us – Daniel H. Pink
- The Power of Habit: Why We Do What We Do in Life and Business – Charles Duhigg
- How We Decide – Jonah Lehrer
- The Psychology of Problem Solving: edited by Robert Sternberg

Suggested Journals :

- Daily newspapers to understand local, state, national and global level problems.
- General magazines covering social, business and cultural issues.