

SCALES OF MEASUREMENT

Level of measurement or scale of measure is a classification that describes the nature of information within the numbers assigned to variables. Psychologist Stanley Smith Stevens developed the best known classification with four levels or scales of measurement: nominal, ordinal, interval, and ratio.

Stevens proposed his typology in a 1946 *Science* article titled "On the theory of scales of measurement". In this article, Stevens claimed that all measurement in science was conducted using four different types of scales that he called "nominal" "ordinal" "interval" and "ratio" unifying both "qualitative" (which are described by his "nominal" type) and "quantitative" (all the rest of his scales). The concept of scale types later received the mathematical rigor that it lacked at its inception with the work of mathematical psychologists Theodore Alper (1985, 1987), Louis Narens (1981a, b), and R. Duncan Luce (1986, 1987, 2001).

As Luce (1997, p. 395) wrote;

S. S. Stevens (1946, 1951, and 1975) claimed that what counted was having an interval or ratio scale. Subsequent research has given meaning to this assertion, but given his attempts to invoke scale type ideas it is doubtful if he understood it himself ... no measurement theorist I know accepts Stevens' broad definition of measurement ... in our view, the only sensible meaning for 'rule' is empirically testable laws about the attribute.

1. Nominal Scale:

A nominal scale of measurement deals with variables that are non-numeric or where the numbers have no value. The lowest measurement level you can use, from a statistical point of view, is a nominal scale. A nominal scale, as the name implies, is simply some placing of data into categories, without any order or structure.

A physical example of a nominal scale is the terms we use for colours. The underlying spectrum is ordered but the names are nominal.

In research activities a YES/NO scale is nominal. It has no order and there is no distance between YES and NO.

2. Ordinal Scale:

The ordinal type allows for rank order (1st, 2nd, 3rd, etc.) by which data can be sorted, but still does not allow for relative *degree of difference* between them.

An ordinal scale of measurement looks at variables where the order matters but the differences do not matter. When you think of 'ordinal,' think of the word 'order.' In the case of letter grades, we don't really know how much better an A is than a D. We know that A is better than B, which is better than C, and so on. But is A four times better than D? Is it two times better? In this case, the order is important but not the differences.

Examples include, on one hand, dichotomous data with dichotomous (or dichotomized) values such as 'sick' vs. 'healthy' when measuring health, 'guilty' vs. 'innocent' when making judgments in courts, 'wrong/false' vs. 'right/true' when measuring truth value, and, on the other hand, non-dichotomous data consisting of a spectrum of values, such as 'completely agree', 'mostly agree', 'mostly disagree', 'completely disagree' when measuring opinion.

3. Interval Scale:

Interval scales are numeric scales in which we know not only the order, but also the exact differences between the values.

The classic example of an interval scale is Celsius temperature because the difference between each value is the same. For example, the difference between 60 and 50 degrees is a measurable 10 degrees, as is the difference between 80 and 70 degrees. Time is another good example of an interval scale in which the increments are known, consistent, and measurable.

4. Ratio Scale:

The ratio scale of measurement is the most informative scale. It is an interval scale with the additional property that its zero position indicates the absence of the quantity being measured. You can think of a ratio scale as the three earlier scales rolled up in one. Like a nominal scale, it provides a name or category for each object (the numbers serve as labels). Like an ordinal scale, the objects are ordered (in terms of the ordering of the numbers). Like an interval scale, the same

difference at two places on the scale has the same meaning. And in addition, the same ratio at two places on the scale also carries the same meaning.

Ratio scales are the ultimate nirvana when it comes to measurement scales because they tell us about the order, they tell us the exact value between units and they also have an absolute zero—which allows for a wide range of both descriptive and inferential statistics to be applied. Everything above about interval data applies to ratio scales i.e. ratio scales have a clear definition of zero. Good examples of ratio variables include height and weight.

Ratio scales provide a wealth of possibilities when it comes to statistical analysis. These variables can be meaningfully added, subtracted, multiplied, divided (ratios). Central tendency can be measured by mode, median, or mean; measures of dispersion, such as standard deviation and coefficient of variation can also be calculated from ratio scales.