Symbiosis College of Arts and Commerce (An Autonomous College under Savitribai Phule Pune University) SYMBIOSIS ₩ # ## ₩ ¥ **¥**4 M.Com. ## Semester Subject code Title of Subject F.Y.B.Com Semester - 1 **English for Communication (Compulsory English)** • To appreciate the importance of effective intercultural communication skills Objectives in today's business world. To heighten your awareness of differences in communication styles across cultures and some key factors that may influence business communication across cultures. To develop attitudes conducive for effective intercultural communication

Course Content

Topics: Soft Skills, listening skill, teamwork, emotional intelligence, assertive skill etc.

TEXT:- ENGLISH AND SOFT SKILLS- S.P DHANAVEL (ORIENT BLACK SWAN)

AN ANTHOLOGY OF ENGLISH SHORT STORIES (OXFORD)

through literature.

Unit	Topics	Number of Lectures
1	Introduction – Soft Skills	4
2	LISTENING SKILL: THE BOY WHO BROKE THE BANK- RUSKIN BOND	4
3	TEAMWORK SKILLS: WHITEWASHING THE FENCE- MARK TWAIN	4
4	EMOTIONAL INTELLIGENCE SKILLS:MY FINANCIAL CAREER- STEPHEN LEACOCK	4
5	ASSERTIVE SKILLS:THE VERGER- SOMERSET MAUGHAM	4
6	LEARNING SKILLS:THREE QUESTIONS- LEO TOLSTOY	4
	(AN ANTHOLOGY OF ENGLISH SHORT STORIES)	
1	INTRODUCTION	4
2	THE GIFT OF MAGI – O'HENRY	4
3	THE RENUNCIATION – RABINDRANATH TAGORE	4
4	THE FLY – KATHERINE MANSFIELD	4
5	THE LAMENT – ANTON P. CHEKHOV	4
	PRESENTATIONS / ASSIGNMENTS/	10

Suggested Reference Books

- ENGLISH AND SOFT SKILLS- S.P DHANAVEL (ORIENT BLACK SWAN)
- AN ANTHOLOGY OF ENGLISH SHORT STORIES (OXFORD)

Suggested Journal

1. The IUP Journal of Soft Skills - Management Studies Journal | IUP



(Dr. Aarti Wari